



SMC Cancellation Policy

Important! Please read our Cancellation and Deposit Policy

Your reservation is secured with a 50% deposit with the balance due thirty days prior to the start of the program. A 25% deposit will secure your dates if you are booking more than three months days prior to the program start. We accept checks, Visa, or Mastercard.

- Cancellations greater than or equal to 30 days prior to the program starting date; SMC will retain a 25% administrative fee from monies collected and refund the balance. Rescheduling is possible, but subject to availability. We will only reschedule for the same calendar year. Any and all costs incurred in rescheduling, such as USFS trail fees, will be paid for by the participant.
- Cancellations within 30 days of the program start date and/or once the program has begun; program fees are non-refundable and non-transferable to another trip.
- Special Trips - overseas trips and domestic trips longer than 10 days (JMT and High Sierra Hike). Cancellations greater than or equal to 60 days prior to the program starting date; SMC will retain a 25% administrative fee from monies collected and refund the balance. Any and all costs incurred in cancellations, such as USFS trail fees, will be paid for by the participant. Cancellations within 60 days of the program start date and/or once the program has begun; program fees are non-refundable and non-transferable to another trip.
- Scheduled trips are priced to run with a minimum number of participants. If that number is not reached we will offer you the options of rescheduling, paying the custom rate or adapting the trip to make it run at less than the regular minimum number
- If conditions, weather or circumstances preclude running a scheduled program we reserve the right to make the decision as to whether the program will be rescheduled or an alternative provided. In the rare circumstance where we need to cancel a program due to weather you can reschedule without a penalty, but no refund. Credits arising from such situations will be honored for 18 months.
- If a trip comes out early for any reason, days unused will not be refunded or credited.
- **We very strongly suggest obtaining trip cancellation insurance.** We are not responsible for cancellation fees or costs arising from your changed or cancelled flights, lodging, or other arrangements. By its very nature, mountaineering and other backcountry adventures are an uncertain endeavor, and many factors can influence the outcome of a trip/course. Factors such as weather, route conditions, or your own abilities may create circumstances that make continuing with the climb unsafe or unwise, and you or your party may have to descend before reaching the summit or accomplishing your objectives. We rarely cancel a trip or course outright and we will offer options that will get you out in the mountains. Once a trip or class begins, we are unable to offer refunds for weather related cancellations, or for trips or classes that end prematurely due to weather, route conditions or circumstances within. If you decide for any reason not to begin or continue with your climb, no credits or refunds will be given. Unless you are willing to absorb the entire cost of your program in the event of a cancellation, it is essential that you obtain trip insurance to protect your investment. SMC is not liable for your decision not to take the trip insurance option. Three insurance options are;
yonder.com
travelguard.com
worldnomads.com
- We do not provide rescue insurance. Membership in the American Alpine Club includes rescue insurance and is recommended. See www.americanalpineclub.org

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