



# SMC Cancellation Policy

## **Important! Please read our Cancellation and Deposit Policy**

Your reservation is secured with a 50% deposit and the balance is due thirty days prior to the start of the program. A 25% deposit will secure your dates if you are booking more than three months days prior to the program start. We accept checks, Visa, or Mastercard.

### **If a participant cancels or withdraws from a program**

- **Greater than or equal to 21 days prior to the program starting date; SMC will retain a 15% administrative fee from monies collected and refund the balance. Rescheduling is possible, but subject to availability. We will only reschedule for the same calendar year.**
- **Within 21 days of the program start date and/or once the program has begun; program fees are non-refundable and non-transferable to another trip.**
- If conditions, weather or circumstances preclude running a scheduled program we reserve the right to make the decision as to whether the program will be rescheduled or an alternative provided. In the rare circumstance where we need to cancel a program due to weather you can reschedule without a penalty, but no refund. Credits arising from such situations will be honored for 18 months.
- We are not responsible for cancellation fees or costs arising from your changed or cancelled flights, lodging, or other arrangements.
- **We strongly recommend obtaining trip cancellation insurance from your travel agent.**
- We do not provide rescue insurance. Membership in the American Alpine Club includes rescue insurance and is recommended. See [www.americanalpineclub.org](http://www.americanalpineclub.org)